

# Support in Emergency/Disaster

#### How we keep you safe during difficult times



# This form is designed with simple English & pictures for easy understanding



# Why this policy?

# For you to know how we will keep you safe in difficult situations





# What is an Emergency?

### A serious event that affects your daily life

#### Examples



Earthquake



Floods



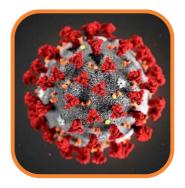
Thunderstorm



Bush Fire



Heat wave



Covid like situation



### Problems due to Emergency



There may be no electricity



# There may be road closures



There may be less staff to support you



### Problems due to Emergency



There may be shops closed



There may be no stock of essential items at stores



There may be no water



### What is an Emergency Plan?



This plan will tell you what to do during an emergency



This plan will be prepared based on your stay location, health needs etc.



TAUS Care<sup>-</sup> staff will prepare this plan by discussing with you



### What is an Emergency Plan?

#### This plan will have details of



people to be contacted Example - Fire service, ambulance, your family etc.



essentials to be bought & kept more. Example - medicines, torch, batteries etc.



different action plan for each type of emergency Example - evacuation in case of fire, stay in home for heat wave etc.



### **Emergency Contact**

# Dial Triple Zero (000) for Police, Fire and Ambulance in an emergency.



To know more about emergency & safety services available with





Visit the website <a href="https://www.qld.gov.au/emergency">https://www.qld.gov.au/emergency</a>



### You want to know more?



TAUS COM<sup>-</sup> is committed to keeping you safe during emergencies

#### For more details, reach out to us



Visit our website <a href="https://tauscare.com.au">https://tauscare.com.au</a>



Or send mail to info@tauscare.com.au



Or call and talk to our staff (07) 3555 7505



Or visit our office & talk to us 2796 Logan Rd, Underwood, Brisbane, QLD 4119