

Positive Behaviour Support

How we promote positive behaviour and prevent
challenging behaviour



This form is designed with **simple English** &
pictures for easy understanding

Why Positive Behaviour Support ?



There are some children & adults have some challenging behaviours



They do things which are not good for living a normal life



Sometimes these behaviour may affect the people around them as well

Why Positive Behaviour Support ?



People having challenging behaviours may **need** Positive Behaviour Support



It will help them to lead a **normal** life



Also help the people **around them** to have a normal life

How we can help ?



We can talk to **you** or your **guardian** if you have some challenging behaviours



We **understand** about what kind of support you need



We may get you a Positive Behaviour Support **Practitioner** to help

How Behaviour Support Practitioner can help you?



A Behaviour Support Practitioner is a **trained** person who can help you



They can talk to you and your carers to **understand** your challenges



They can help you to create a Behaviour **Support Plan**

What is Behaviour support plan ?



A plan for you to reduce your challenging behaviour and **improve** positive behaviour



This plan will tell you how to prevent the challenging habits



How your environment can be changed to **reduce** your challenging habits

What is Behaviour support plan ?



How you can **socialize** with others



How to **communicate** better about your feelings and needs



Sometimes, the plan may include a **restrictive** practice to stop you from challenging habits

What is a Restrictive Practice ?



Stopping you in some activities to **avoid problems** for you or people around you



Example -

- stopping you to **go out alone**
- not to use any **sharp objects**
- make you **stay** within a room



Restrictive practices will be applied only with the **permission** of your Guardian

What are your rights ?



TAUS care™ staff should not stop you to take food, water etc.



TAUS care™ staff should not restrict you from meeting family & friends



TAUS care™ staff should not act in a way that you get hurt

If you are not happy with us

Not happy with **TAUScare**? or any issues related to restrictive practices applied

You can complain to



NDIS Quality
and Safeguards
Commission



For online complaint - visit

<https://www.ndiscommission.gov.au/participants/participants-make-complaint>



Or call and talk

[1800 035 544](tel:1800035544)

If you have problem in hearing or speech ?



Call Voice Relay number [1300 555 727](tel:1300555727)
(Or)

SMS to Relay number [0423 677 767](tel:0423677767)
(Or)

Use Tele Typewriter [TTY 133 677](tel:133677)

Then ask to connect [1800 035 544](tel:1800035544)
You can also ask for Interpreters