

Code of Conduct

How we serve you with ethics & respect



This form is designed with **simple English** & **pictures** for easy understanding

Our Values

TAUS care™ and our staff will follow the below values in all our services to you

- Respect
- Compassion
- Choice
- Dignity



What is Code of Conduct?



Set of **rules** to be followed
by **TAUS care**™ staff



To give you a high
standard of service...



...**without discrimination**
across all our clients

NDIS Code of Conduct

TAUScare™ adheres to the
Code of Conduct defined by



NDIS Quality
and Safeguards
Commission



We call it as
NDIS Code of Conduct



It is applicable for all
aged care & disability
service providers

Our responsibilities as per the NDIS Code of Conduct



We will treat you with **respect**



We will ensure your **freedom of expression**
Example- Help you to give all your feedback & complaints



We will respect your **choices**
Example - Let you choose what service you need



We will ensure your **privacy**
Example - Keeping your details secret

Our responsibilities as per the NDIS Code of Conduct



We will provide services
with **trained staff**



We will give services
in a **safe environment**



We will act with
**integrity, honesty &
transparency**



We will act on your
concerns related to
our services

Our responsibilities as per the NDIS Code of Conduct



We will ensure your
safety and **quality** of
services provided to you



We will prevent you from
violence, exploitation,
neglect & abuse



We will prevent &
respond to any **sexual**
misconduct towards you



We will **train** all our staff
on the code of conduct