

People to whom you can complain

Contact details for you to lodge complaints
in Queensland



This form is designed with **simple English** &
pictures for easy understanding

Your first option for complaints



TAUS care™ can be your first choice for making a complaint if you are not happy with any of our services



For online complaint - visit
<https://tauscare.com.au/contact/feedback/>



Or send your complaint in mail to
info@tauscare.com.au



Or call and talk to our staff
[\(07\) 3555 7505](tel:(07)35557505)



Or visit our office & talk to us
[2796 Logan Rd, Underwood,](#)
[Brisbane, QLD 4119](#)

If you are not happy with us

Not happy with **TAUS care™** &
wish to complain to someone else

You can complain to



NDIS Quality
and Safeguards
Commission



For online complaint - visit

<https://www.ndiscommission.gov.au/participants/participants-make-complaint>



Or call and talk

[1800 035 544](tel:1800035544)

If you have problem in hearing or speech ?



Call Voice Relay number [1300 555 727](tel:1300555727)
(Or)

SMS to Relay number [0423 677 767](tel:0423677767)
(Or)

Use Tele Typewriter [TTY 133 677](tel:133677)

Then ask to connect [1800 035 544](tel:1800035544)
You can also ask for Interpreters

If you are a disabled person

Are you treated badly or having issues?

You can complain to



For online complaint - visit
<https://pwd.org.au/contact-us/>



Or call and talk
[1800 422 015](tel:1800422015)

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(Or)

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Then ask to connect [1800 422 015](tel:1800422015)
You can also ask for Interpreters

If your age is more than 65

Are you treated badly or having issues?

You can complain to



Australian Government

Aged Care Quality and Safety Commission



For online complaint - visit

<https://www.agedcarequality.gov.au/making-complaint/lodge-complaint>



Or call and talk

[1800 951 822](tel:1800951822)

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Then ask to connect [1800 951 822](tel:1800951822)
You can also ask for Interpreters

If you are disabled & employed

Are you having issues related to job?

You can complain to



Job Access

Driving disability employment



For online complaint - visit
<https://www.jobaccess.gov.au/complaints>



Or call and talk
[1800 880 052](tel:1800880052)

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Problem with Government departments?

Are you having issues related to Government services in Queensland state

You can complain to



For online complaint - visit

<https://www.ombudsman.qld.gov.au/make-a-complaint/makecomplaint>



Or call and talk

[\(07\) 3005 7000](tel:(07)30057000)

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Then ask to connect [\(07\) 3005 7000](tel:(07)30057000)
You can also ask for Interpreters