

Charter of Rights & Responsibilities

How we guarantee your rights



This form is designed with **simple English & pictures** for easy understanding

Why this policy?

For you to know your rights & our responsibilities



What are your rights?



Get **equal treatment** irrespective of your age, sex, race etc.



Services from **trained staff**



Keep your details **secret**



Have your say in **choices**, like medical treatment, food preferences etc.

What are your rights?



Be respected for your
identity & culture



Have access to your
details at any time



Give feedback &
complaints



Ask for your rights
without any fear

How we help with your rights?



TAUScare™ staff are trained well about your rights



TAUScare™ staff will help you to make your decisions by explaining your rights



We will respond to your complaints & feedback with **action**

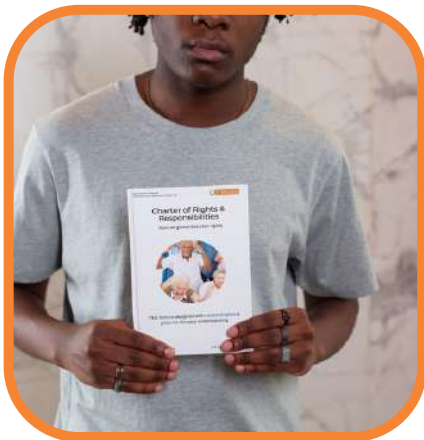
How we help with your rights?



TAUS care™ staff will support you by considering your cultural background



TAUS care™ will display your rights in all its premises



TAUS care™ will provide you with a handbook about your rights